

It is the policy of Hinton, Perry & Davenhill Ltd that its operations, so far as is reasonably practicable, shall be conducted in such a way as to ensure:

- The operation of a Quality Management Systems that complies with the requirements of ISO 9001:2015
- The sustainability of the Environment with particular regard to land, air and water pollution that could be affected by its activities by operation of an Environmental Management System that complies with the requirements of ISO 14001:2015

The principles of successful Quality, and Environmental Management, will be integrated wherever possible and built in to all aspects of our day to day business.

An Integrated Business Manual and Policy Document has been developed which outlines the organisation, delegation of responsibilities and procedures which are to be followed in order to achieve the objectives.

The policies contained within the Business Management System will be reviewed annually at the Management Review. The contents will be made available to all staff, to customers upon request, and on the Company's website.

The needs and expectations of our customers and other interested parties are paramount in all our business activities and it is our intention not just to satisfy those requirements but to exceed them in all cases.

Hinton, Perry & Davenhill Ltd objectives will be prominently displayed in all locations.

The above objectives will be achieved by involving all our employees in a programme of Continuous Improvement that will be measured and monitored by the QHSE Controller who will report to Works Manager and Production Director on a regular basis.

M. Bifield

Mark Bifield

Managing Director

Date: 31st January 2026

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Dreadnought Works, Pensnett, Brierley Hill, West Midlands DY5 4TH www.dreadnought-tiles.co.uk www.ketley-brick.co.uk



1. It is the policy of Hinton, Perry & Davenhill Ltd hereafter referred to as the Company, that its operations shall be conducted in such a way as to ensure, so far as is reasonably practicable safeguarding of the environment that may be affected by its operations. The Managing Director who is accountable for the overall implementation of the policy will actively pursue this policy.
2. The Company shall aim to provide a range of services that EXCEEDS the needs and expectations of the customer and other interested parties. All work should be carried out in a cost effective and timely manner and in accordance with the highest professional standards.
3. The Company requires that a high standard of quality and environmental awareness shall be achieved and consistently maintained, and continually improved in every aspect of the business.
4. The Company acknowledges that quality, and environmental awareness and operational efficiency are complementary and that the proper use of working practices and techniques are an important aspect of management responsibility.
5. Safe, healthy and environmentally aware working conditions shall be established and maintained at all operating locations and plant and machinery shall be designed, constructed and new processes developed in accordance with this policy.
6. The Environmental Protection Act 1990 and all legislation relevant, shall be regarded as the minimum standard to be achieved.
7. The Company shall aim to fulfill all Compliance Obligations, Legal and Other.
8. The Company shall aim to prevent pollution, reduce waste and minimize where possible the consumption of resources.
9. Committees shall be established when the circumstances require such action and they shall assist in the maintenance of a high standard of quality, and environmental awareness.
10. Training in matters relevant to quality and environment at work shall be delivered to management and supervisory staff and to operatives as required.
11. The Company shall promote improvement in quality and environment matters via informative hand-outs, bulletins, team talks etc.
12. Members of the Quality and Environment Team shall undertake audits and inspections on a regular basis. The findings of all such audits shall be passed to the relevant personnel for action and in f o r m a t i o n .
13. The company shall develop and implement an Integrated Business Manual, Management Systems and procedures to comply with the requirements of ISO 9001:2015 and ISO 14001:2015
14. The Integrated Business Manual shall be made available to all relevant members of management and shall set the minimum standards of quality and environment at work. The integrated Business Manual or procedures shall be updated and amended as necessary.
15. Adequate planning and consideration of quality and environmental matters shall be applied to all work prior to commencement.
16. The subject of quality and environment shall be included in the agenda of all relevant management review meetings. There will be a formal review, chaired by the Production Director.
17. The Company shall ensure that any contractors engaged to undertake work shall conduct themselves in a responsible manner at all times and will comply with all statutory and local requirements regarding the environment.
18. Upon commencement of employment, all employees shall be inducted to the Company inequality and environmental matters and they should be issued with a guide covering Quality & Environment.
19. All employees shall be encouraged to submit suggestions and ideas for improving quality and environmental issues within all the Company's operations.
20. Analysis of quality and environment performance shall be collated and analyzed and will be communicated throughout the company.
21. Details of the organization and arrangements for quality, and environment within the Company can be found in the Integrated Business Manual and policy document, which is available to all employees.
22. The Company is committed to the assessment and reduction of its carbon footprint by focusing on the areas of activities that have the greatest impact on the Environment.
23. The Company will manage its carbon usage by managing its activities more efficiently, supplying products that meets current environmental standards. Minimising waste production, encouraging recycling wherever possible.
24. The Company will review: -
 - Energy & waste reduction/consumption opportunities
 - Carbon Emissions from Energy sources (Electricity / Gas)
25. This policy is available to the public upon request and is freely available on the company's website.

M. Bifield

Mark Bifield
 Managing Director

Date: 31st January 2026

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